REGISTRATION
1. Tap on “Register” to open new IRCTC account.
1. User provides the following details for registration

1. Username
2. Email
3. Mobile No
4. First Name
5. Last Name
6. Date of Birth
7. Select Gender
8. Address
9. City
10. State
11. Pin code

2. Select question and enter answer in the field provided.

3. Accept Terms and Condition and Tap register.
1. Enter OTP in the provided text box

2. Enter the password sent through email

3. Tap VERIFY to complete Registration and navigate to Home screen.
Home page after successful Registration
Login Page

1. Enter username and password.

2. Tap on “Login”.
Home Page

Landing screen after Login
SEARCH AND BOOK TICKET
1. Latest upcoming trips are displayed

2. Tap to select “From” station. (List of stations shown in next screen)

4. Tap to select Date of journey

3. Tap to select “To” station

5. Tap to select the quota

6. Tap on search display list of trains for searched stations
From and To stations

Tap “X”, to cancel and navigate to new booking page

1. Search station either by entering station code or name.

2. Select From/To station from recently searched stations.

3. Select From/To station from Popular city stations
1. Tap on route map to view the train route
Route Map

Tap “X”, navigates to Train List page

Train Route displayed for the user selected train
1. Tap on fare breakup to view fare for the selected class.
**Fare Break Up**

Tap "X", navigates to Train List page

Fare breakup for the selected class for user selected train

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Base Fare</td>
<td>₹ 615</td>
</tr>
<tr>
<td>Reservation Charges</td>
<td>₹ 20</td>
</tr>
<tr>
<td>SuperFast Charges</td>
<td>₹ 30</td>
</tr>
<tr>
<td>Tatkal Charges</td>
<td>₹ 0</td>
</tr>
<tr>
<td>Service Charges</td>
<td>₹ 0</td>
</tr>
<tr>
<td>Catering Charges</td>
<td>₹ 0</td>
</tr>
<tr>
<td><strong>NET AMOUNT</strong></td>
<td><strong>₹ 665</strong></td>
</tr>
</tbody>
</table>
Train List

1. Tap here to select date of journey.

2. Filter the train list based on train number, departure time or arrival time.

3. Tap on specific train to view different classes.

4. Tap on class to view seat availability.

5. Tap on Seat availability to navigate to “Add Passenger” screen.
1. Tap to add “Adult” passenger.
   (Passenger details screen shown in next page)

3. Passenger Details:
   1. Passenger name.
   2. Age in years
   3. Berth preference
   To edit the passenger details, tap on Passenger name. Passenger details page opens up where user edits.

2. Tap to add “Child” passenger.

4. Tap to delete the passenger.

5. User enters mobile no.

6. Tap to select the preferences

7. Tap to navigate to “Book” screen.
1. Click on icon to add recent passenger from list.

2. Select the passenger from the list

3. Click on Done.
Add Passenger Details

1. Enter passenger name in the field provided.
2. Enter the age of passenger in the field provided.
3. Select gender (Male or female)
4. Tap to select berth preference from the list.
5. Click on “Done” to navigate to Add Passenger.

If quota is tatkal, two more fields will be displayed.

ID Type: Select ID Type from the drop down
ID Number: User enter the ID number

If Female passenger age is 58 or above and male is 60 or above, user needs to check senior citizen options to avail senior citizen discount.
Preferences

1. Tap here to select the boarding point.

2. Check the consider for auto up gradation options.

3. Select the reservation choice.

4. Tap here to enter the coach id.

5. Tap on “Done” to navigate to Add Passenger.

Tap “X”, to cancel
1. Train details, station code, Quota and Date of Journey are displayed.

2. Total Ticket fare including IRCTC service charge are displayed.

3. Enter the captcha.

4. Tap on “Make Payment” to navigate to “Payment” screen.
1. Tap to select the mode of payment.

2. "Click Here" to view the Bank transaction charges.

3. Tap the icon to view the transaction charge details.

4. Select the PG to make payments.
1. Enter the card number.

2. Select Card expiry date and year.

3. Enter the CVV Number.

4. Enter name on the card in the text provided.

5. Tap on Submit to make payment.
1. Train name, number and PNR details displayed.

2. Source and Destination station code.

3. Departure and arrival time with quota and class type displayed.

4. Passenger name, age, status of the ticket, with berth displayed.

5. Tap on My bookings to navigate to My Bookings screen.

6. Tap Replan to navigate to “Planner page”.

7. Save ERS, save the confirmation screen as image and store it in device gallery.
Tap Menu to view the following options.

1. New Booking
2. My Bookings
3. Cancel Ticket
4. My Account
   1. Profile
   2. Change Password
5. More
   1. Contact Us
   2. About Us
   3. Rate Us
   4. Terms and Conditions
6. Logout
Tap on My Bookings, to view the Booked ticket.
1. List of PNRs booked by user is displayed.

2. Select filter to sort the trips list depending on Departure date and Booking date.

3. PNR, Status, Name of train, station code, arrival and departure time with booking date displayed.

4. Date of Journey for each trip is displayed.

5. On Tap of specific trips, navigate to “Ticket status” page.
Ticket Status Page

1. Below mentioned fields are displayed in this section:
   1. PNR
   2. Status
   3. Train name
   4. Source and Destination code with arrival and departure time.
   5. Transaction Id and Booking date.
   6. Charting status

2. Date of Journey for PNR is displayed.

3. Following details are displayed:
   1. Passenger Name
   2. Age, gender, berth preference.
   3. Booking status and ticket status
CANCEL E-TICKET
Menu Page

Tap on Cancel Ticket, to cancel the ticket
1. List of tickets booked by user is displayed.

2. Select filter to sort the trips list depending on Departure date and Booking date.

3. PNR, Status, Name of train, station code, arrival and departure time with booking date displayed.

4. Date of Journey for each trip is displayed.

5. On Tap of specific trips, navigate to “Cancel ticket” page.
1. Below mentioned fields are displayed in this section:

1. PNR
2. Status
3. Train name
4. Source and Destination code with arrival and departure time.
5. Transaction Id and Booking date.
6. Charting status

2. Date of Journey for trip is displayed.

3. Following details are displayed:
   1. Passenger Name
   2. Age, gender, berth preference.
   3. Booking status and ticket status

4. Tap on Cancel e ticket.
1. Below mentioned fields are displayed in this section:

1. PNR
2. Status
3. Train name
4. Source and Destination code with arrival and departure time.
5. Transaction Id and Booking date.
6. Charting status
7. Select all: Checking select all to check all the passenger, for cancelling ticket at once

4. Select passenger to cancel ticket.

2. Date of Journey for trip is displayed.

3. Following details are displayed:
   1. Passenger Name
   2. Age, gender, berth preference.
   3. Booking status and ticket status

5. Tap confirm to cancel the ticket.
1. Below mentioned fields are displayed in this section:

1. PNR
2. Status
3. Train name
4. Source and Destination code with arrival and departure time.
5. Booking date.
6. Charting status

2. Price of the ticket with the booked class name will be displayed.

3. Following details are displayed:
1. Refund amount
2. Passenger Name
3. Age, gender, berth preference.
4. Ticket status as cancelled/modified
Tap on My Account and click on Profile
Profile details include:

1. First Name
2. Last Name
3. Date Of Birth
4. Email Id
5. Mobile Number
6. Address
Tap on My Account and click on change password
Enter current password

Enter new password

Enter new password to confirm

Click save to change the password
On click of Contact Us, user navigate to contact us screen
Contact Us

For IRCTC

For Railway tickets booked through IRCTC

📞 Customer Care No. 011 39340000
📞 Chennai Customer Care No. 044 – 25300000
✉ Fax no. 011 - 23345400

General Information

✉ E-Ticket : care@irctc.co.in
✉ E-tickets Cancellation : etickets@irctc.co.in
✉ TDR Filing : etickets@irctc.co.in
On Tap of “About Us” user navigate to About Us page
About Us

IRCTC Rail Ticketing

IRCTC Rail Ticketing Android App

- One step login to existing users
- Search and Book tickets
- View and Cancel tickets
- Retains recently added passenger details
- Upcoming Journey Alerts

Version: 0.0.2

Powered by BroadVision
On Tap of Rate us, user navigate to play store where user can rate and comment on App
TERMS AND CONDITIONS
Tap on “Terms and conditions” to view the T&C page
Terms and Conditions

Services Offered

- Services Offered
- Services NOT Offered
- Terms and Conditions of Service
- Definitions
- General
- T-Tickets
- E-Tickets
- Tatkal Tickets
- Student Concession
- Complaints Procedure
- Your Obligations
- Liability
- Termination
- Use of Tickets
- Governing Law
- Disclaimer
- Privacy Policy
- Mumbai Suburban Season Ticket

Services Offered

All the services given below are fully available for this website. These have also been offered by selective mobile service operators through our ‘web services’ for use of booking tickets through mobiles. However, different mobile service providers may have made different restrictions / limitations in their packages offered to their mobile subscribers. IRCTC is not responsible for any such limited service offering from any Mobile service provider or among such service providers. For the details of services provided by each operator, please [click here]

1. Booking of T-tickets, E-tickets and tatkal tickets.

Although this is a very basic T&C page, it covers most of the important points in the terms and conditions.
Menu Page

On Tap of “Logout” user navigate to Login page